

Residential Telephone Service Application

Coon Creek Telecommunications Corp.

312 Locust St. NE, PO Box 150
Blairstown, IA 52209-0150
319-454-6234 319-454-6480 (fax)
csr@cooncreektelephone.com

APPLICANT: _____ SSN: _____ CELL: _____

CO-APPLICANT: _____ SSN: _____ CELL: _____

SERVICE ADDRESS: _____ CITY/STATE/ZIP: _____

BILLING ADDRESS: _____ CITY/STATE/ZIP: _____

City Subscriber Line \$16.00

Hook Up Charges \$30.00

Residential Deposit \$50.00

Rural Subscriber Line Charge \$26.00

Service Order Charge \$27.50

Trip Charge \$20.00

Calling Features

- 3-Way Calling \$1.50
- Call Forwarding—Basic \$2.00
- Call Forwarding—Don't Answer \$2.00
- Call Forwarding—Busy Line \$2.00
- Call Forward Remote \$2.00
- 8 Number Speed Calling \$1.00
- Distinctive Ring \$1.00
- Phone#: _____
- Call Waiting \$2.00
- Caller ID Name & Number \$4.00
- Caller ID & Call Waiting \$5.00
- 30 Number Speed Calling \$4.00

Optional Services

- Toll Restrict \$1.00
- Collect Call Blocking Free
- Third Party Call Blocking Free
- 900 Call Blocking Free
- Int'l Call Blocking Free
- Additional Listing \$.45

Directory Listing

- I would like to be listed in the telephone directory and in directory assistance

Listing: _____

- Non Published Number

Non-Published number is the omission of a customer's listing from both the telephone directory and directory assistance records.

- Unlisted Number

Unlisted Number is the omission of a customer's listing from the telephone directory.

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CCTC Long Distance

CCTC offers long distance plans to meet your needs. Customers are not required to use CCTC long distance. If you would like to request a different carrier, please list your carrier in the interlata and intralata areas below.

One Rate Plan-14¢ per minute, no monthly fee, billed in 6-sec. blocks after 60-sec. min.

10¢ Plan- 10¢ per minute, \$2.95 monthly fee, billed in 6-second blocks after 60-sec. min.

Unlimited Minute Plan- Unlimited minutes included \$19.95 monthly fee, 10¢ per overage min.

800/888/877/866 Toll Free Service-15¢ per min. \$3.00 monthly fee, billed in 6-second blocks after 60-second minimum. Toll Free #: _____

Unlimited Long Distance plan is designed for residential voice calls terminating within the United States. The unlimited plan may not be used to place calls to online data services or Internet access services. The plan cannot be used for any commercial use or for any services that do not involve a person-to-person conversation or voice messages. The unlimited plan does not include charges incurred for calling card services, calls to International exchanges, or calls to 900 numbers, Directory Assistance, or operator services. CCTC reserves the right to discontinue or change service to customers that have atypical calling patterns. Usage may be monitored and customers may be required to show compliance if usage exceeds 2000 minutes per month. If CCTC determines that usage is not consistent with typical residential customer usage, the customer may be subject to discontinuation of this service, and additional fee of \$.10 per minute over 2000 minutes, or offered an alternative plan at the company's sole discretion without prior notice.

100 Minute Plan- 100 minutes included, \$8.00 monthly fee, 10¢ per minute for overage minutes.

250 Minute Plan- 250 minutes included, \$17.50 monthly fee, 10¢ per minute for overage minutes.

500 Minute Plan- 500 minutes included, \$30.00 monthly fee, 10¢ per minute for overage minutes.

1000 Minute Plan- 1000 minutes included \$50.00 monthly fee, 10¢ per minute for overage minutes.

Carrier

I have chosen the following long distance carrier(s) for my Interlata and Intralata toll service. This appointment shall remain in effect unless modified.

Interlata Choice _____ Intralata Choice _____

PIC Freeze

Customers may request that CCTC freeze their long distance carrier choice, thereby preventing long distance carrier changes or 'slamming'.

Do you wish to turn on PIC Freeze on all telephone lines? Yes No

Customer Compliance Agreement and Authorization

By establishing service with CCTC or using any software provided, developed, licensed or owned by CCTC, I agree to be bound by this agreement and to use the services in compliance with this agreement and other CCTC policies.

I authorize CCTC to install all appropriate equipment for the services I have requested. I understand that all policies and procedures will be given upon request.

I agree to permit Coon Creek Telephone Company and their business associates to contact me, and all other responsible parties on my account, on our cell phone or other mobile devices concerning any and all aspects of my account.

Signature _____ Date _____